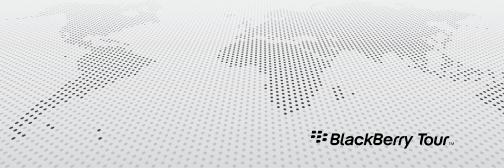
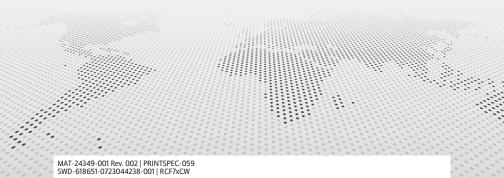


# **Getting Started Guide**

BlackBerry Tour 9630 Smartphone







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# Welcome to BlackBerry!

Get ready to experience the freedom and connectivity of your all-in-one mobile solution. Setting up your BlackBerry® Tour™ smartphone is easy. Simply charge the battery and complete the setup wizard. After you complete the setup wizard, take some time to explore the features on your device. This guide provides tips and instructions to help you learn the basics quickly.

## Set up your device

## **Insert the battery**

- 1. Hold up the release button for the battery cover and lift off the battery cover.
- 2. Insert the battery so that the metal contacts on the battery align with the metal contacts on your BlackBerry® device.
- 3. Slide the metal notches at the top of the battery cover into the slots at the top of the device.
- 4. Push down the battery cover so that it clicks into place.

If the battery is charged, the device turns on. If the device does not turn on, charge the battery.

Remove the battery cover



#### Insert the battery



Replace the battery cover

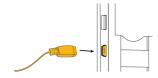


## **Charge the battery**

- Connect the small end of the travel charger cable to the micro-USB port on the side of your BlackBerry® device.
- 2. If necessary, perform one of the following actions:

- Insert the plug blade attachment into the power adapter.
- Fold down the plug blades on the power adapter.
- 3. Plug the power adapter into a power outlet.
- 4. Charge the battery to full power.

Connect the travel charger cable to your device



Insert the plug blade attachment or fold down the plug blades (if necessary)



You can use the micro-USB cable that came with your device to connect your device to your computer for charging. For more information, see the "About using your device with a computer" topic.

#### **Battery power level indicators**

full battery power	battery charging
low battery power	

## Complete the setup wizard

The setup wizard is designed to help you learn about typing, change options to personalize your BlackBerry® device, and set up one or more email addresses.

- 1. On the Welcome screen, read the setup wizard introduction.
- 2. Click Continue.
- 3. Complete the instructions on the screen.

**Note**: If the Welcome screen does not appear automatically, on the Home screen, press the key. In the **Setup** folder, click **Setup Wizard**.

## **About email setup options**

If you have not already set up an email address, you can use one of following options to set up email. Depending on your wireless service provider, the available options might vary.

- BlackBerry Internet Service option: Use this email setup option to create a new email
  address for your device or to associate your device with one or more (up to ten) existing
  email addresses. This option is most common for individual users. You can set up email
  using this option by selecting the I want to create or add an email address option in
  the setup wizard on your device.
- BlackBerry Enterprise Server option: Use this email setup option to associate your device with a Microsoft® Outlook® work email account, IBM® Lotus Notes® work email account, or Novell® GroupWise® work email account and to take advantage of advanced capabilities for wireless data synchronization. If your administrator has provided you with an activation password, you can set up email using this option by selecting the I want to use a work email account with a BlackBerry Enterprise Server option in the setup wizard on your device. If you do not have an activation password, contact your administrator.
- BlackBerry Desktop Redirector option: Use this email setup option to associate your
  device with a Microsoft Outlook (Workgroup Installation) email account. You can set up
  email using this option by installing the BlackBerry® Desktop Software and selecting
  the BlackBerry Desktop Redirector option. If you use this email setup option, you must
  keep your computer turned on to receive email messages.

#### Add or create an email address using the setup wizard

- In the setup wizard, on the email setup screen, select the I want to create or add an email address option. Click Next.
- 2. Click Next.
- 3. If necessary, click **Update Now**.

- 4. If necessary, click Create New Account.
- 5. To accept the terms of the license agreement, select the **Yes** option. Click **I Agree**.
- 6. If necessary, type a login user name and password of your choice. Click **Next**. Record your user name and password in a safe place.
- 7. Complete the instructions on the screen.

#### Learn the basics



#### Move around the screen

- To open the application list from the Home screen, press the 🗱 key.
- To move the cursor in any direction and highlight items, roll the trackball.
- To select an item or follow a link, click the trackball.
- To change the value in a field, click a field. Click a value.
- To move back a screen, press the > key.
- To return to the Home screen, press the



Home screen

#### Application list

key.



#### Move around the screen



## **Applications**

Take some time to explore the applications that are available on your BlackBerry® device. Here are a few applications to get you started.

Depending on your BlackBerry device, the camera or video camera feature might not be supported.



Click **Setup Wizard** in the **Setup** folder to learn about typing, change options to personalize your device, and set up your email address. The setup wizard also provides links to information about common tasks.



Click **Email Settings** in the **Setup** folder to set up one or more email addresses or change BlackBerry® Internet Service email options.



Click **Browser** to visit web pages or view the browser bookmark list.

	Click <b>Camera</b> to take a picture.
	Click <b>Video Camera</b> in the <b>Applications</b> folder to record a video.
	Click <b>Media</b> to view saved songs, ring tones, videos, or pictures.
	Click <b>Messages</b> to view a list of your messages.
3/2	Click <b>Options</b> to view the main list of device options. You can also access additional options from the menu in each application.
	Click <b>Contacts</b> to view your contact list or add a new contact.
?	Click <b>Help</b> to view the user guide for your device.

# **Typing basics**

## **Typing indicators**

When you type, typing indicators appear at the top-right corner of the screen.

( change a A	CAP lock (capital letter lock)	alt	Alt mode
123	NUM lock (number lock)		

#### **Typing tips**

- To capitalize a letter, hold the letter key until the capitalized letter appears or press
  the key and the letter key.
- To type the alternate character on a key, press the late key and the character key. For example, to type a question mark (?), press the late key and late key and late key.
- To type a symbol, press the symbol.
- To type an accented or special character, hold the letter key and roll the trackball to the left or right. Release the letter key when the accented or special character appears. For example, to type ü, hold and roll the trackball to the left until ü appears.
- To turn on NUM lock, press the lo

#### Home screen status indicators

<b>©</b>	alarm set	3 <b>\</b> ×	missed call count
3×	unopened message count	<b>~</b>	sending data
3[3]	calendar reminder count	$\checkmark$	receiving data
مه	voice mail message		roaming





## **Bluetooth indicators**



## **Message list status indicators**

$\searrow$	unopened message		MMS message
$\boxtimes$	opened message	<b>/</b>	sent message
	message with an attachment	)))	message is sending
	message is high priority	X	message not sent
$\searrow$	SMS text message		draft message
	filed message		

## **Phone status indicators**

€×	missed call	2	received call
8	placed call		

## **Calendar status indicators**

4	reminder set	<u> </u>	meeting
62	recurring appointment or meeting	<i>6/3</i>	exception to recurring appointment or meeting
	calendar entry with notes		

## **Camera status indicators**

B	flash is turned on	₽£A	automatic flash mode	
<b>(3)</b>	flash is turned off	zů:	slow shutter speed	

## **Wireless coverage indicators**

Indicators on the Home screen display the wireless coverage level for the area in which you are using your BlackBerry® device.

3G <b>₽</b> ₽	You can use the phone, send and receive email messages, PIN messages, MMS messages and SMS text messages. You can use the phone and send and receive email messages or use the browser simultaneously.
1XEV EDGE	You can use the phone, send and receive email messages, PIN messages, MMS messages, SMS text messages, and use the browser with a high-speed data connection.
1X GPRS	You can use the phone, send and receive email messages, PIN messages, MMS messages, SMS text messages, and use the browser.
1x D	You can use the phone and send and receive SMS text messages.
3G edge	
3g	
GSM	

gprs	
YSOS	You can only make emergency calls.
YOFF	Your connection to the wireless network is turned off.
Ϋ́χ	You are not in a wireless coverage area.

# **Start using your device**

#### Make a call

- From the Home screen or in the phone application, perform one of the following actions:
  - · Type a phone number.
  - Type part of a contact name. Highlight a contact or phone number.
- 2. Press the key.

To end the call, press the wey.

## Send an email message

- 1. On the Home screen, click the **Messages** icon.
- 2. Press the 🗱 key.
- 3. Click Compose Email.
- 4. In the **To** field, perform one of the following actions:
  - · Type an email address.
  - Type a contact name.
  - Type part of a contact name. Click a contact.
- 5. Type a message.

- 6. Press the key.
- 7. Click **Send**.

## Send an SMS text message

You can send an SMS text message to up to ten recipients.

- 1. On the Home screen, click the **Messages** icon.
- 2. Press the 🗱 key.
- 3. Click Compose SMS.
- 4. In the **To** field, perform one of the following actions:
  - Type an SMS phone number (include the country code and area code).
  - Type a contact name.
  - Type part of a contact name. Click a contact.
  - If your device is connected to a CDMA network, you can type an email address.
- 5. Type a message.
- 6. Press the 🗱 key.
- 7. Click Send.

# Take a picture

Depending on your BlackBerry® device, the camera or video camera feature might not be supported.

- 1. On the Home screen, click the **Camera** icon.
- 2. Perform any of the following actions:
  - To zoom in to or out from a subject, roll the trackball up or down.
  - To lock the focus on a subject by pressing the Right Convenience key halfway.
     Depending on your device model, this feature might not be supported.
- 3. To take a picture, click the trackball.

**Note**: The approximate number of pictures that you can save to the BlackBerry® device memory or the media card appears in the lower-left corner of the screen. If you save pictures to the device memory, you might be able to insert a media card into your device to save more pictures.

#### Record a video

To perform this task, you might need to have a media card inserted in your BlackBerry® device.

- 1. On the Home screen, click the **Camera** icon.
- 2. Press the Menu key.
- 3. Click Video Camera.
- 4. Click the trackball.
- 5. To pause recording, click the trackball again.

**Note**: The approximate amount of memory available for saving videos appears on the lower part of the screen.

## Visit a web page

Depending on your wireless service provider, multiple browsers might appear on your BlackBerry® device. For more information about the charges associated with using each browser, contact your wireless service provider.

- On the Home screen, click the Browser icon.
- 2. Perform one of the following actions:
  - If a web address field appears on the screen, type a web address.
  - If a web address field does not appear on the screen, press the key. Click
     Go To. Type a web address.
- 3. Press the **Enter** key.

## Schedule an appointment

- 1. On the Home screen, click the Calendar icon.
- 2. Press the 🗱 key.
- Click New.
- 4. Type the appointment information.
- 5. If the appointment recurs, change the **Recurrence** field.
- 6. Press the 🗱 key.
- 7. Click Save.

#### Pair with a Bluetooth enabled device

Some Bluetooth® enabled devices have a passkey that you must type before you can pair with them.

- 1. In the Bluetooth setup application, click **Search** or **Listen**.
- 2. If necessary, click a Bluetooth enabled device.
- If necessary, type the passkey for the Bluetooth enabled device on your BlackBerry® device.
- If necessary, type the passkey for the Bluetooth enabled device on the Bluetooth enabled device.

## About using your device with a computer

You can install the BlackBerry® Desktop Software on your computer and connect your BlackBerry device to your computer to perform any of the following actions:

- Charge your device.
- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your device and your computer.
- Back up and restore device data.
- Transfer files between your device and your computer.
- Add applications to your device.

- Set up and manage email message forwarding or wireless calendar synchronization if your administrator has advised you to do so.
- Set up and manage email message forwarding using the BlackBerry Desktop Redirector to forward email messages from a Microsoft® Outlook® (Workgroup installation) email account that resides on a Microsoft Exchange Server version 5.5 or later.

For more information about synchronizing data, backing up or restoring data, adding applications, or other functions, see the *BlackBerry Desktop Software Online Help*.

#### **System requirements: BlackBerry Desktop Software**

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- · Windows® XP or later
- BlackBerry® User Tools CD

#### **Install the BlackBerry Desktop Software**

- 1. Verify that your BlackBerry® device is not connected to your computer.
- 2. Insert the *BlackBerry® User Tools CD* into the CD drive on your computer.
- 3. Click BlackBerry Desktop Software.
- 4. Complete the instructions on the screen until the Setup Type screen appears.
- 5. On the Setup Type screen, perform one of the following actions:
  - If you do not want to use the BlackBerry® Desktop Software to synchronize certificates between your device and your computer, select the Typical option.
     Click Next.

- If you want to use the BlackBerry Desktop Software to synchronize certificates between your device and your computer, select the Custom option. Click Next.
   In the Certificate Synchronization drop-down list, click This feature, and all subfeatures, will be installed on local hard drive.
- 6. Complete the instructions on the screen.
- When the installation is complete, connect the smaller end of the USB cable to the USB port on the side of your device.
- 8. Connect the larger end of the USB cable to the USB port on your computer. If the BlackBerry® Desktop Manager does not open automatically, on the taskbar, click

Start > Programs > BlackBerry > Desktop Manager.

# **About switching devices**

You can import data from your current BlackBerry® device, Palm® device, or Windows Mobile® powered device to your new BlackBerry device using the switch device wizard tool of the BlackBerry® Desktop Manager. For more information about switching devices, see the *BlackBerry Desktop Software Online Help*.

#### Switch devices

To perform this task you must install the most recent version of the BlackBerry® Desktop Software.

- 1. Connect your current device to your computer.
- 2. Open the BlackBerry® Desktop Manager.

- 3. Click Device Switch Wizard.
- 4. Click Start
- 5. Complete the instructions on the screen.

**Note**: Changes that you made to sound profiles on your current BlackBerry device are not imported to your new device.

If you are switching from a BlackBerry device that is associated with the BlackBerry® Internet Service, on your new BlackBerry device, in the setup wizard, open the email setup screen. Update your device PIN.

# Synchronize data between your device and your computer

- 1. Connect your BlackBerry® device to your computer.
- 2. Open the BlackBerry® Desktop Manager.
- 3. Click Synchronize.
- 4. Select the check box beside one or more actions.
- 5. Click Synchronize.

#### Insert a media card

Use a microSD media card to extend the memory available on your BlackBerry® device for storing media files such as songs, ring tones, videos, or pictures. The media card might be sold separately from your device.

- 1. Hold up the release button for the battery cover and lift off the battery cover.
- 2. Hold the media card so that the metal contacts on the media card face down and point toward the right side of your device.
- 3. Slide the media card into the media card slot until it stops.

To remove the media card, slide the media card out of the slot.

Insert the media card



## About connecting to a GSM or UMTS network

In global roaming mode, your BlackBerry® device is designed to connect to an appropriate CDMA, GSM®, or UMTS network automatically when you travel. Your wireless service provider must provide you with a SIM card that is set up for global roaming services before you can connect to a GSM or UMTS network. When you insert the SIM card, your device is designed to prompt you to switch to global roaming mode. When you remove the SIM card, your device scans for CDMA networks only.

For more information about global roaming and roaming fees, contact your wireless service provider.

## **Insert the SIM card and battery**

Your SIM card is a small rectangular plastic card that stores important information about your wireless service. Your SIM card might already be inserted in your BlackBerry® device.

- 1. Hold up the release button for the battery cover and lift off the battery cover.
- 2. If the battery is inserted, remove the battery.
- 3. If your SIM card is already inserted, proceed to step 8.
- 4. Remove the SIM card from any packaging.
- Hold the SIM card so that the metal contacts on the SIM card face down and the cutoff corner of the SIM card points toward the top-left corner of your device.
- 6. Slide the SIM card into the SIM card holder until it stops.
- 7. Insert the battery so that the metal contacts on the battery align with the metal contacts on your device.
- Slide the metal notches at the top of the battery cover into the slots at the top of the device.
- 9. Push down the battery cover so that it clicks into place.

If the battery is charged, the device turns on. If the device does not turn on, charge the battery.

#### Remove the battery cover



#### Insert the SIM card



#### Insert the battery



#### Replace the battery cover



#### Find more information

- To view the user guide for your BlackBerry® device, click Help in the application list or in an application menu.
- To view the BlackBerry® 101 tutorial, user guide, safety and product information booklet, or software license agreement and warranty for your device, insert the BlackBerry® User Tools CD that came with your device into the CD drive on your computer.
- To find information about your wireless network or your wireless service plan, visit your wireless service provider web site.
- To find software, games, and accessories for your device, visit www.discoverblackberry.com.
- To buy accessories for your device, contact your wireless service provider or visit www.shopblackberry.com.

## **Carrying your device**

Your BlackBerry® device might not come with a holster (body-worn carrying solution equipped with an integrated belt clip). If you wear the device on your body, always put the device in a holster with an integrated belt clip supplied or approved by Research In Motion. Carrying solutions, including RIM approved carrying solutions and carrying solutions not approved by RIM, that do not come equipped with an integrated belt clip should not be worn or carried on the body. For more information about carrying your device, including separation distances when wearing your device, see the *Safety and Product Information* booklet located on the *BlackBerry® User Tools* CD that came with your device.

To purchase RIM approved holsters equipped with an integrated belt clip or other accessories for your device, contact your wireless service provider or visit www.shopblackberry.com.

# **Troubleshooting**

#### I cannot connect to a wireless network

Depending on your wireless network, some features might not be supported.

Try performing the following actions:

- Verify that your SIM card is inserted in your BlackBerry® device correctly.
- Verify that you have turned on the connection to the wireless network.

## I cannot associate my device with an email address

Try performing the following actions:

- On the email setup screen, verify that you have typed all the email address information correctly.
- Verify that the email address is associated with a supported email account (for example, a POP3 email account or an IMAP email account). For more information about supported email accounts, contact your wireless service provider.

#### I cannot make or receive calls

Try performing the following actions:

Verify that your BlackBerry® device is connected to the wireless network.

- · Verify that your wireless service plan includes phone or voice services.
- If you cannot make calls and fixed dialing is turned on, verify that the phone number for your contact appears in your fixed dialing list or turn off fixed dialing.
- If you have traveled to another country and you have not changed your smart-dialing
  options, dial the full phone number, including the country code and area code, for your
  contact
- If you are not receiving calls, verify that call blocking and call forwarding are turned off.
- Your device or your SIM card might support more than one phone number, even if you
  only have one phone number. Verify that your phone number is set as your active phone
  number.
- If you have more than one phone number associated with your device, verify that the
  phone number that you want to make calls from and receive calls to is set as your active
  phone number.

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PCRE is a library of functions to support regular expressions whose syntax and semantics are as close as possible to those of the Perl 5 language.

This is JavaScriptCore's variant of the PCRE library. While this library started out as a copy of PCRE, many of the features of PCRE have been removed.

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