

# Quick Start Guide for the **KYOCERA DuraForce**

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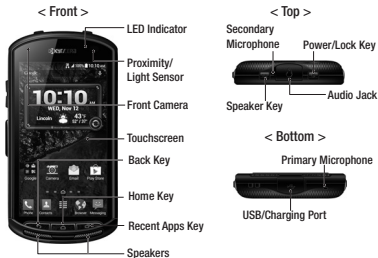
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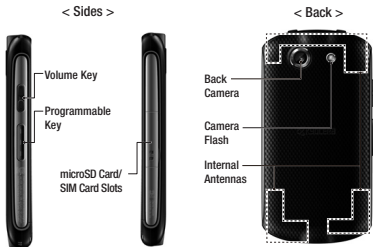
# Get Started

- ◆ Your KYOCERA DuraForce (page 2)
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- ◆ Use Your Phone (page 6)
- ◆ U.S. Cellular Customer Support (page 16)
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This section introduces you to the basics of getting started with your KYOCERA DuraForce. Visit <http://www.uscellular.com/> for the complete User Guide and additional information.

## Your KYOCERA DuraForce





## Get Your Phone Ready

### Charge the Battery

**Important:** Before turning on your phone, fully charge the battery. Be sure to use the charger that came with your phone.

1. Open the cover to the USB/charging port on the bottom of the phone.
2. Plug the smaller end of the micro-USB cable into the phone's USB/charging port.
3. Plug the other end of the USB cable into the charger, and then plug the charger into an electrical outlet.
4. When charging is complete, remove the cable from the port and close the cover. Press around the edges of the cover to ensure that it is securely closed.

**Warning:** Be sure all ports and covers are properly sealed to maintain the phone's waterproof capability.

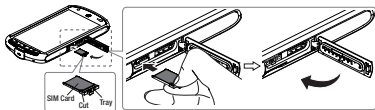
## Insert the SIM Card

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If not already inserted, follow the instructions below to insert a SIM card.

**Warning:** Use only a Nano SIM card for this phone.

1. Open the cover to the microSD card/SIM card slots on the side of the phone.
2. Place the SIM card on the SIM card tray so that the cut corner of the card follows the shape of the tray. Holding the card and the tray with your fingers, insert them into the SIM card slot on the left and close the cover.



3. Press around the edges of the cover to the microSD card/SIM card slots to ensure that it is securely closed.

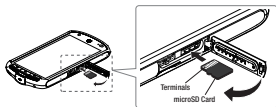
**Warning:** Be sure all ports and covers are properly sealed to maintain the phone's waterproof capability.

## Insert the microSD Card

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A microSD™ card is an optional accessory that allows you to store images, videos, music, documents, and voice data.

1. Open the cover to the microSD card/SIM card slots on the side of the phone.
2. Insert a microSD card into the microSD card slot on the right with the gold terminals facing up. Gently push the card in until it snaps into place and close the cover.



3. Press around the edges of the cover to the microSD card/SIM card slots to ensure that it is securely closed.

**Warning:** Be sure all ports and covers are properly sealed to maintain the phone's waterproof capability.

## Turn the Phone On

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- ▶ Press and hold the **Power/Lock** key until the screen lights up.


## Turn the Screen On and Off

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- ▶ Press the **Power/Lock** key to turn the screen on and off.

## Start the Phone

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- ▶ On the default screen, swipe  toward **Start**.

## Turn the Phone Off

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1. Press and hold the **Power/Lock** key until the phone options are displayed.
2. Tap **Power off > OK**.

## Use Your Phone

### VoiceMail

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#### Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Tap the **Phone** icon on the Home screen and tap **Dialpad** to display the phone dialpad.
2. Touch and hold **1** on the phone dialpad.
3. Follow the voice prompts to create your password and record your name and greeting.

It is strongly recommended that you set a voicemail password. Without a password, anyone who has access to your phone can access your messages.

#### Retrieve Your Voicemail

► Touch and hold **1** on the phone dialpad.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press the asterisk key (\*).
3. Enter your password.







### Phone Calls

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#### Make a Phone Call

1. Tap the **Phone** icon on the Home screen and tap **Dialpad** to display the phone dialpad.
2. Tap the digits of the number you want to call on the dialpad. Tap **Delete** to delete one or more digits.
3. Tap **Call** at the bottom of the screen to place the call.
4. Tap **End call** when you are finished.

## Respond to an Incoming Call

- ▶ On the incoming call screen, swipe  or touch and hold  to answer the call.
- ▶ Swipe  or touch and hold  to send the call to your voicemail inbox.
- ▶ Swipe  or touch and hold  to ignore the call and send a message to the caller.

**Note:** While on a call and holding the phone near your face to speak, the touchscreen automatically deactivates to avoid accidental screen presses. When you move the phone away from your face, the touchscreen automatically reactivates.

## Home Screen Display Settings

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### Add App Shortcuts or Widgets to the Home Screen

1. Touch and hold the empty area on the Home screen.
2. Tap **Apps** or **Widgets** and slide the screen to find the item you want to add to the Home screen.
3. Touch and hold the app icon or a widget and move your finger to one of the Home screens.
4. When you find the position to place the item, release your finger.

### Move or Remove Items on the Home Screen

- ▶ Touch and hold the item you want to move or remove from the Home screen.
  - To move the item, drag it to a new area and release it.
  - To remove the item, drag it to **“Remove”** at the top of the screen and release it when it turns red.



## Change the Wallpaper

1. Touch and hold the empty area on the Home screen.
2. Tap **Wallpapers** and select an option:
  - **Gallery** to use a saved picture in **Gallery**.
  - **Wallpapers** to use a preset wallpaper.
  - **Live wallpapers** to use a Live wallpaper.
  - **Photos** to use a saved picture in **Photos**.
3. Select an image, crop it if necessary, and tap **Set wallpaper** or **SET WALLPAPER**.

## Sound Settings



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### Adjust the Volume

1. Press  >  > **Settings** > **Sound** > **Volumes**.
2. Use the sliders to set the volume level for **Music, video, games, & other media, Ringtone & notifications, Alarms, or System**.
3. Tap **OK** to save your settings.



**Tip:** You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

### Mute All Sounds



- ▶ Press the volume key down in standby mode until you see  or  on the status bar.





## Select a Ringtone

1. Press  >  > **Settings** > **Sound** > **Phone ringtone**.
2. Tap a ringtone from the list. The ringtone briefly plays when selected.  
– or –  
Tap **Add** and select a sound data.
3. Tap **OK** to assign the ringtone.

## Select a Notification Sound

1. Press  >  > **Settings** > **Sound** > **Default notification sound**.
2. Tap a sound from the list. The sound briefly plays when selected.  
– or –  
Tap **Add** and select a sound data.
3. Tap **OK** to assign the notification sound.

## Select a Vibrate Pattern

1. Press  >  > **Settings** > **Sound** > **Vibrate pattern**.
2. Tap a vibrate pattern from the list. Your phone briefly vibrates when selected.
3. Tap **OK** to assign the vibrate pattern.


## Contacts

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### View Contacts


1. Tap the **Contacts** icon on the Home screen.
2. Scroll through the list to view your contacts.


### Add a New Contact

1. Tap the **Contacts** icon on the Home screen and tap .
2. Select an account to add your new contact to, if prompted.

3. Add as much or as little information as you want.
  - To add information in a field, tap the field to display the touchscreen keyboard.
  - To assign a number or address type (such as MOBILE, HOME, WORK, etc.), tap the label next to the number or address field.
  - To assign a picture, tap the icon next to the name, and select to take a picture or choose a picture from Gallery.
4. Tap **Save** when you are finished.

### Edit Contacts


1. Tap the **Contacts** icon on the Home screen.
2. Tap a contact to open it, and tap  > **Edit**.
  - Tap a field to add or edit information.
3. Tap **Save** when you are finished.

**Note:** To delete a contact, tap  > **Delete** > **OK**.

## Messaging

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### Send a Message

1. Tap the **Messaging** icon on the Home screen and tap .
2. Enter a phone number or email address in the **To** field.

**Tip:** Enter a name saved in contacts to call up the phone number or email address. Tap a match from an available list.

**Tip:** Tap  next to the field to access your contacts.

3. Tap the **Type message** field and type your message.
  - To attach pictures or files, tap  and select a file.
  - To add a subject, tap  > **Add subject**, and then type a subject.
4. When you are finished, tap .

## Access Messages

- ▶ Tap the **Messaging** icon on the Home screen. Tap a thread to open and read the messages in the thread.
- ▶ If you have a new message notification, drag the status bar down to open the Notifications panel. Tap a message to open and read it.

## Email Setup

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### Set Up a Gmail® Account

1. Tap the **Google** folder on the Home screen and tap the **Gmail** icon.
2. Follow the instructions to set up or sign in to a Gmail account.

**Note:** Although you need a Gmail account to use certain features such as Google Play™, you do not have to use Gmail as the default account for your phone.

**Note:** When setting up a new Google Account, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google Mobile™ services and purchases on your phone.



### Set Up an Email Account

1. Tap the **Email** icon on the Home screen.
2. Follow the instructions to sign in to your email account.
  - If you are adding an account from a common email provider, such as Windows Live Hotmail or Yahoo Mail, enter your email address and password and tap **Next**. Your email should be set up automatically.
  - If you are adding an account from a less common email provider, or if you have additional settings to configure, enter your email address and password





and tap **Manual setup**. Follow the instructions to provide the required information.

**Note:** If you are not sure about your account, tap **Next** after entering your email address and password. If your phone can't autoconfigure your account, you'll then be asked to configure it manually.

### Set Up a Microsoft® Exchange ActiveSync® Account

1. Press  >  > **Settings** > **Add account** > **Corporate**.
2. Enter the Exchange server account details and tap **Next**.
  - Contact your Exchange Server administrator for required sign-in information.
3. Select the frequency and sync options and tap **Next**.
4. Identify your new account with a unique name and tap **Next**.



### Send an Email Message

1. Tap the **Email** icon on the Home screen.
  - If necessary, tap the email account you want to use.
2. On the email account inbox, tap .
3. Enter an email address or contact name in the **To** field. Tap  next to the field to access your contacts.
4. Enter a subject and a message.
  - To add attachments, tap  > **Attach file** and select an attachment.
5. Tap .

## Bluetooth

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### Pair and Connect With a Bluetooth® Device

1. Press  >  > **Settings** > **Bluetooth**.
  - If Bluetooth is not turned on, tap the **Bluetooth ON/OFF** icon to **ON**.
2. Select an available device and follow the prompts to pair your phone with the device. You may be required to enter a passcode (often 0000) to complete pairing.

## Web

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### Go Online

- ▶ Tap the **Browser** icon on the Home screen.

### Open a Web Page by Entering an URL

1. From any open Web page, tap the URL field and enter the Web address.

- As you type the address, if your desired website appears within the suggested sites list, tap the entry to begin surfing.


2. Tap **Go**.

**Tip:** You can also enter a search term to the URL field to perform Web search.

### Access Bookmarks

- ▶ From any open Web page, tap  > **Bookmarks**.


### Create Bookmarks

1. Open the Web page you want to bookmark and tap  > **Bookmarks** > **Add bookmark**.
2. Enter a descriptive name for the new bookmark.
3. Select where to save the bookmark and tap **OK**.

## Camera & Camcorder

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### Take a Picture

1. Tap the **Camera** icon on the Home screen.
  - Tap **Switch to** to switch between the front camera and the back camera.
2. Frame your subject on the screen.
3. Tap  to take a picture.

### Record a Video

1. Tap the **Camera** icon on the Home screen.
  - Tap **Switch to** to switch between the front camera and the back camera.
  - Tap **Settings > More > Video size** and then select **QVGA(MMS)** or **QCIF(MMS)** to select the video size for MMS.
2. Frame your subject on the screen.

3. Tap  to begin recording. Tap  to stop.

## Google Play™ on Your Phone

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### Download Applications and Games

1. Tap the **Play Store** icon on the Home screen.
2. The first time you visit the Google Play Store app, the Terms of Service window will appear. Tap **Accept** to continue if you agree to the Terms of Service.
3. Find an application you want and tap it to open its details screen.
4. Tap **INSTALL** (for free applications) or the price button (for paid applications).
5. If you agree for the app to access the listed information, tap **ACCEPT**.

**Note:** You must have a Google (Gmail™) Account set up on your phone to purchase and download content from Google Play.

**Note:** You need a Google Wallet account to purchase items on Google Play.

## Emergency Alerts

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Your phone is compatible with the federally supervised cell phone alert services to send out broadcast SMS messages for public warning.

### Display the Emergency Alerts

► Press  >  > **Emergency Alerts**.

### Disable the Emergency Alerts

1. Press  >  > **Emergency Alerts** >  > **Settings**.
2. Clear the check box next to each alert under EMERGENCY ALERT SETTINGS.

**Note:** You cannot disable the Presidential alert.



## Your Navigator Deluxe

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With Your Navigator Deluxe, get all of the features of an advanced car navigation system on your mobile phone with voice turn-by-turn navigation enabled by GPS. Search for any destination including gas stations, ATMs, restaurants, and more. Get detailed maps of any location.

### Activate Location Mode

In order to use Your Navigator Deluxe, you must first turn on your phone's location and GPS settings.

1. Tap  >  > **Settings** > **Location**.
2. Tap the OFF icon at the top right on the screen.
3. Read the message and tap **Agree** to allow apps to use the GPS location feature.
4. Read the second message and tap **Agree** to allow apps to use Google's location service.

## Use Your Navigator Deluxe

1. Scroll to the right on the Home screen and tap the **Your Navigator Deluxe** icon.
2. From the Home screen, you can select:
  - **Drive To** for turn by turn direction to an address, airport, contacts addresses and more.
  - **Places** to search for nearby businesses, the cheapest gas prices and more.
  - **Maps & Traffic** to see where you currently are located on a map and what traffic is in the area.

## U.S. Cellular Customer Support

U.S. Cellular customer support is available from the following resources:

- Access <http://www.uscellular.com/support> to see a range of support for your smartphone.
- Call Customer Service at 1-888-944-9400, or 611 from your U.S. Cellular smartphone.



## Notes

- The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. Please visit <http://www.uscellular.com/> for more details.
- Instructions to perform tasks in this guide may change depending on the software version on your phone.
- All screens and icon images in this guide are simulated. Actual displays may vary.
- **Important Privacy Message.** This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, press  >  > **Settings > Location** and enable or disable the Location services. Follow any applicable prompts. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

# Important Safety Information

- ◆ General Precautions (page 18)
- ◆ Maintaining Safe Use of and Access to Your Phone (page 19)
- ◆ Waterproof Capability (page 24)
- ◆ Using Your Phone With a Hearing Aid Device (page 25)
- ◆ Caring for the Battery (page 27)
- ◆ Radio Frequency (RF) Energy (page 29)
- ◆ Owner's Record (page 32)

This section contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this section may result in serious bodily injury, death, or property damage.

## General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the portions of your phone where the internal antennas are located while using the phone.
- Speak directly into the mouthpiece.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

**Note:** For the best care of your phone, only Kyocera-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

## Maintaining Safe Use of and Access to Your Phone

### Do Not Rely on Your Phone for Emergency Calls

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Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should

never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

### Using Your Phone While Driving

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Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

### Following Safety Guidelines

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To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

## Medical Devices

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If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator, consult your healthcare provider and the device manufacturer's directions before using this mobile phone.

Persons with implantable medical devices:

- Should always keep the mobile phone more than six (6) inches from the implantable medical device when the mobile phone is turned ON.
- Should not carry the mobile phone in the breast pocket.
- Should use the ear opposite the implantable medical device to minimize the potential for interference.
- Should turn OFF the mobile phone immediately if you have any reason to suspect that interference is taking place.

## Using Your Phone Near Other Electronic Devices

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Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

**Note:** Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

## **Turning Off Your Phone Before Flying**

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

## **Turning Off Your Phone in Dangerous Areas**

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs

indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

**Note:** Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

**Note:** Your phone complies with the Standards for Hazardous Location Equipment. Refer to the following section 'Using Your Phone in Hazardous Locations' for details.

## Using Your Phone in Hazardous Locations

Your phone complies with the Standards for Hazardous Location Equipment as a Nonincendive Electrical Equipment for use in a Class I, Division 2, Groups A, B, C & D with a Temperature Code of T4.

### Precautions

- Ensure that your phone is not exposed to the temperature outside the limits stated below.
  - Ambient Temperature:  
-22° F to 140° F (-30° C to 60° C)

- Charging Temperature:  
32° F to 122° F (0° C to 50° C)
- Storage Temperature:  
-40° F to 185° F (-40° C to 85° C)
- Do not charge your phone in Division 2 hazardous locations.
- Use only the charger provided with your phone: battery charger SCP-44ADT and USB data cable SCP-17SDC.
- The audio jack, charger/data port, and microSD card/SIM card slot covers must be properly sealed in Division 2 hazardous locations.
- **Do not connect anything to the audio jack or the charger/data port in Division 2 hazardous locations.**
- **Do not open the microSD card/SIM card slot covers, remove, or insert a microSD card or a SIM card in Division 2 hazardous locations.**
- Maximum Operating Altitude: 15000 feet/4572 m for 1 hour.

## Detecting Damages

If you suspect any compromise on the safety of your phone, immediately stop the operation and remove it from the hazardous locations. Some examples where the safety of the phone may be impaired are when:

- the exterior of the phone has a visible damage, or the markings or inscriptions are illegible.
- the phone has been damaged in transit, improperly stored, or subjected to excessive loads.
- malfunctions occur.
- permitted limit values have been exceeded.

**Warning:** EXPLOSION HAZARD - SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR USE IN CLASS I, DIVISION 2.



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# Intertek

4009869

Conforms to ANSI/ISA 12.12.01 & UL 60950-1

## Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your U.S. Cellular invoice.

## Waterproof Capability

Your DuraForce is waterproof and meets IPX5, protection against sprayed water and IPX8 standards, submersible for up to 30 minutes at a depth not exceeding 1.8 meters (about 6 feet). Exposing your phone to water outside these limits or not following the precautions can result in water damage and will invalidate the Consumer Limited Warranty.

To ensure that your phone maintains waterproof capability, the following precautions must be observed.

- Make sure the charger/data port, audio jack and card slot covers are properly seated, with no foreign objects obstructing the seals.
- Do not spray or immerse your phone in liquids other than fresh water or tap water, such as detergent, beverages, or chlorinated or treated water. Certain liquids such as salt water and chlorinated water are corrosive over time. Should your phone be accidentally exposed to other liquids, rinse the phone gently in clean fresh water.

- Do not expose your phone to water heated in excess of 104°F (40°C).
- Your phone is inoperable under water and should be dried as quickly as possible when wet.
- Do not use the charger/data port for charging, data transmission, etc. until the phone is completely dry.
- Do not use the audio jack to plug in an accessory until the phone is completely dry.

If your phone gets wet:

Water in the phone's open microphone and speaker ports may affect outbound audio quality and speaker performance. These are temporary conditions and will subside once the phone is dry.

1. Wipe the phone surfaces with a dry clean cloth.
2. Water in the phone's open microphone and speaker ports (small holes located at the top and bottom and grid of holes along the bottom front of the phone) should be removed with puffs of air directly into the



ports. Phone audio may not operate properly until ports are dry. Apply a dry clean cloth to the open areas and crevices to remove the moisture left on the phone: microphones; speakers; all physical keys; card slot cover; audio jack cover; and charger/data port cover.

3. Repeat the process until the phone is completely dry.

## Charging

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- Dry your phone with a clean cloth before charging.
- Do not touch the charger, charging cable, or charger/data port with wet hands. Doing so may cause electric shock, injury, or product failure.
- Do not charge your phone in a wet or damp place, such as in a bathroom or near a kitchen sink.

## Using Your Phone With a Hearing Aid Device

When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. **Your DuraForce has an M4 and a T3 rating.**

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

**Note:** This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless

technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.

- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “excellent use.” This is synonymous for T ratings.

More information about hearing aid compatibility may be found at: [www.fcc.gov](http://www.fcc.gov), [www.fda.gov](http://www.fda.gov), and [www.accesswireless.org](http://www.accesswireless.org).

## Getting the Best Hearing Device Experience With Your Phone

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To further minimize interference, move the phone around to find the point with least interference.

## Caring for the Battery

**Note:** The battery cannot be removed from the phone. For replacing or disposing the battery, contact a KYOCERA authorized service center.

Your DuraForce is installed with a lithium ion (Li-Ion) battery. The guidelines listed below help you get the most out of your battery's performance.

## Charging

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- Only use the battery with a qualified charger. Use of an unqualified battery charger may present a risk of fire, explosion, leakage, or other hazard. If you are unsure about whether a charger is qualified, contact customer support.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).

- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing. The battery cannot be removed from the phone. Contact a KYOCERA authorized service center for replacing the battery.

## **Common Causes of Battery Drain**

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- Playing games or using the Web.
- Keeping backlighting on.
- Operating the phone far away from a base station or cell site.
- Using data cables or accessories.

- Operating the phone when no service is available, or service is available intermittently.
- High volume settings.
- Repeating sound, vibration, or lighted alerts.

## **Storing**

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- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:  
-4° F to 140° F (-20° C to 60° C)
  - More than one month:  
-4° F to 113° F (-20° C to 45° C)

## Disposal of Lithium Ion (Li-Ion) Battery Installed in Your Phone

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- The battery cannot be removed from the phone. For safe disposal options of your Li-Ion battery, contact your nearest KYOCERA authorized service center.

## Radio Frequency (RF) Energy

### Understanding How Your Phone Operates

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Your phone is a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. Your phone is designed to transmit just enough RF power to reach the network. The system handling your call controls the RF power level. Depending on network conditions, your phone may operate at an actual Specific

Absorption Rates (SAR) level below the maximum value specified. Your phone is designed not to exceed the recommended international guidelines for limits on RF exposure.

### Knowing Radio Frequency Safety

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The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE

standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

## **Body-Worn Operation**

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To maintain compliance with FCC RF exposure guidelines, always use an appropriate accessory if using the phone for body worn operations. Accessories used with this phone for body worn operations must not contain any metallic components and must provide at least **0.39 inches (1.0 centimeters)** separation distance between the user's body and the phone, including antennas. Body worn accessories that do not meet these requirements may not comply with FCC RF exposure requirements and should be avoided.

For more information about RF exposure, visit the FCC website at [www.fcc.gov](http://www.fcc.gov).

## **Specific Absorption Rates (SAR) for Wireless Phones**

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The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above,

variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the DuraForce are:

**Head:** 1.48 W/kg

**Body-worn:** 1.56 W/kg

In the US, the SAR limit for mobile devices used by the public is 1.6 watts/kg (W/kg) averaged over 1 gram of tissue for the body or head.

Phone models may have different versions and more than one value. Changes in design or components may occur over time and some changes could affect SAR values. More information on the phone's SAR can be found on the following FCC website: <http://fcc.gov/oet/ea/>.

## **FCC Radio Frequency Emission**

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This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: V65E6762.

Operations in the band 5.15-5.25 GHz are restricted to indoor use only.

## **FCC Notice**

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antennas.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Owner's Record

The model number and regulatory number are on the side of the phone. The serial number is located on a sticker on the microSD card slot. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: DuraForce

Serial No.:



## Manufacturer's Warranty

Kyocera Communications Inc. ("KYOCERA") offers you a limited warranty that the enclosed product or products (the "Product") will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from an authorized supplier. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product.

This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. KYOCERA shall, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by KYOCERA to be defective in material or workmanship, or if KYOCERA determines that it is unable to repair or replace such Product, KYOCERA shall refund the

purchase price for such Product, provided that the subject Product (i) is returned, with transportation prepaid, to a KYOCERA authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period ("Proof of Purchase"). After the one year warranty period, you must pay all shipping, parts and labor charges. This limited warranty does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or Products used with software, accessories, goods or ancillary or peripheral equipment not supplied or expressly authorized by KYOCERA for use), abuse, accident, physical damage, abnormal use or operation, improper handling or storage,

neglect, exposure to fire, water (except for product certified for protection against water; see the Kyocera product website for details on your Product) or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, set up, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material or workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not the fault of KYOCERA and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as memory cards, fuses, etc.); (xi) third party software or applications, data and equipment not originally supplied with the Product; (xii) any Product in which the software has not been updated to the current version; (xiii) any Product in which the operating system has been unlocked (allowing installation of a third party operating system); or (xiv) any Products which have been opened,

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