



# Get to Know Your Phone



## Setting Up Your Phone

Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

### Step 1. Remove the Back Cover

Insert your fingernail into the slot located on the lower left of the back cover and lift the cover up gently.



### Optional: Replace the SIM Card

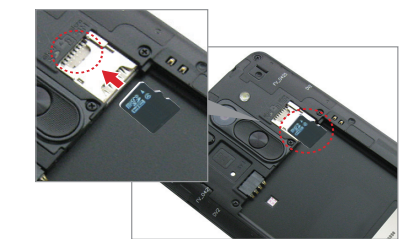
The SIM card is pre-installed in your phone. If you need to replace your SIM card, locate the slot for the SIM card (the lower of two slots under the back cover) and gently slide the SIM card out to remove it.



### Optional: Insert the microSD Card

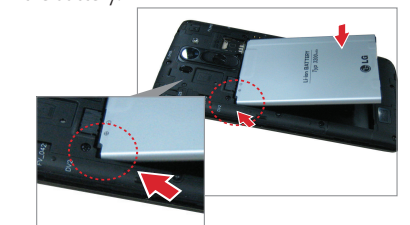
If you have a microSD card, slide it into the microSD card slot, with the gold contact facing downwards, (the upper of the two slots under the back cover).

NOTE: The microSD card is sold separately.



### Step 2. Insert the Battery

Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.



### Step 3. Replace the Back Cover

Place the back cover over the back of the phone, and then press down along the edges to secure the cover.



### Step 4. Charge the Phone

Your phone comes with a USB/Charger Adapter and a USB cable that connect together to charge your phone. Before turning on your phone, charge it fully.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the USB/Charger Port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

## Using Your Phone

### Turning Your Phone On/Off

To turn your phone on, press and hold the **Power/Lock Key** for a couple of seconds until the screen lights up.

To turn your phone off, press and hold the **Power/Lock Key** until the Phone options are displayed. Tap **Power off** > **OK**.

### Setup Wizard

Follow the onscreen instructions to quickly set up your phone and email accounts.

### Turning the Screen On

**Turning the Screen On Using the Power/Lock Key**  
To turn the screen on, press the **Power/Lock Key** once and the screen will light up.

**Turning the Screen On Using the KnockOn Feature**  
Quickly double-tap the center of the screen to turn the screen on.

### Unlocking the Screen

**Using the Power/Lock Key**  
1. Press the **Power/Lock Key** to turn on your screen. Your Lock screen will appear.

2. Swipe in any direction to unlock it.

**OR**  
To use a shortcut, swipe the shortcut icon at the bottom of the screen in any direction. The screen will unlock and open the app.

### Unlocking the Screen Using the Knock Code Feature

You can unlock the screen when the screen is off by tapping the correct area and sequence.

- Tap: **Apps** > **Settings** > **Lock screen**.
- Tap **Select screen lock** > **Knock Code**.
- Follow the instructions to create your unlock sequence, as well as a backup PIN in case you forget your unlock sequence.

### Selecting the Home Screen Mode

You can select one of the two modes: **Home** and **EasyHome**. When you first turn on your phone it will be set to Home mode and the instructions in this guide are written based on the Home mode.

From the Home screen, tap: **Apps** > **Settings** > **Home screen** > **Select Home**.

**Home mode** – Standard experience for users who are familiar with Android. If selected, your Home screen will look like this:



**EasyHome mode** – Simplified and easier experience for the first time smartphone user. If selected, your Home screen will look like this:



## Using the Touch Screen

Use touch gestures to move around the screen, open menus, select items, zoom in or out on web pages, and more.

**Swipe**—Swipe by quickly sliding your finger in any direction.

**Drag**—Drag by touching an item and sliding it to a new position.

**Double-Tap**—Tap two times rapidly to zoom in or out on a web page or picture.

**Multi-Touch**—Pinch or spread your thumb and index finger to zoom in or out.

## Making a Call

1. Tap the **Phone** icon on the Home screen.
2. Enter the number you want to call.
3. Tap the **Phone** icon to place the call.

## Receiving a Call

1. Swipe the **Answer** icon in any direction to answer the call.
2. Swipe the **Ignore with message** icon in any direction to send a text message instead of answering.
3. Swipe the **Ignore** icon in any direction to ignore the call.

## Setting Up Voice Mail

1. Tap the **Phone** icon on the Home screen.
2. Dial **\*86** and tap the **Phone** icon.
3. Follow the setup instructions.

## Checking Voice Mail

1. From your phone, dial **\*86** and tap the **Phone** icon.  
**OR**  
From other phones call your wireless number.
2. When you hear the greeting, tap **#** to interrupt.
3. Follow the instructions.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup tutorial.

## Sending a Text

1. From the Home screen, tap **Message+**.
2. Tap the **Compose** icon to start a new message.
3. Enter a contact's name or number in the **To** field and enter your message in the text field.
4. Tap the **Send** button to send your message.

## Taking Photos

1. From the Home screen, tap **Camera**.
2. Tap the **Shutter** button to take a picture (if shown) or just tap the screen.

The LG G Vista's Laser Auto Focus measures the distance to the subject using laser technology. Laser Auto Focus allows for improved focusing speed and object detection in low-light situations.

## Setting Up Your Google Account

Now your Gmail, Google contacts, and Google calendar events can all be loaded to your phone automatically.

1. From the Home screen, tap: **Apps > Settings > Add account > Google > Existing or New**.
2. Enter your username and password or any other necessary information (if creating an account).
3. Tap the **Continue** button to sign in.

Record your Google account information. Please keep this document in a safe place.

Username: \_\_\_\_\_@gmail.com

Password: \_\_\_\_\_

## Setting Up Other Email Accounts

1. From the Home screen, tap: **Apps > Settings > Add account**.
2. Tap **Email** and select the desired provider.
3. Enter your email address and password and any other necessary information.

## Installing Apps

Hundreds of thousands of apps are available to download from Google Play.

From the Home screen, tap: **Apps > Play Store**.

## Isis Mobile Wallet™

Now you can pay with your phone. Isis® lets you pay for purchases and often save on them too. Learn more at [verizonwireless.com/isis](http://verizonwireless.com/isis).

## Dual Window

To view two apps at the same time:

1. Touch and hold the **Back Key** to split the screen.
2. Tap or drag the desired app icon to the top or bottom portion of the screen. Tap for the following options:

- Switch the two screens.
- View the apps list.

- Open full screen.
- Close the current app.

## QuickMemo+

Use the QuickMemo+ feature to capture a screenshot and use it to write a memo.

1. Drag the Status Bar down and then tap the **QuickMemo+** icon.
2. Tap an option at the top of the screen to create your memo:

- **Undo** - Undo the most recent action.
- **Redo** - Redo the action you just undid.
- **Text** - Add text to the memo.
- **Pen** - Select the pen type and color and use your finger to write on your memo.
- **Erase** - Erase what you wrote with the pen.
- **Save** - Save the memo to your Gallery or QuickMemo+.
- **Share** - Share the memo with others.

NOTE: Use your fingertip rather than your fingernail to draw or erase pen marks.

## Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision or hearing, or reduced dexterity.

1. From the Home screen, tap: **Apps > Settings > Accessibility**.
2. Set the desired options to improve accessibility.

## Using TalkBack

TalkBack provides screen reading to assist people with impaired vision.

1. Tap **TalkBack**, then tap the **TalkBack** switch to turn it on.
2. Tap **Settings** at the bottom of the screen to adjust the TalkBack settings.

NOTE: When TalkBack is on, double-tap when you hear the item you want. (You can change to single-tap in Settings.)

## Support & More

### My Verizon App

Manage your account, track your usage, edit account information, pay your bill and more.

### Get Help Using Your Phone

Use your Help app to get assistance at your fingertips, right from your phone.

From your computer, visit [verizonwireless.com/support](http://verizonwireless.com/support).

### Customer Service

Call (800) 922-0204. Follow us @VZWSupport.

### More Information

Download a User Guide from [support.vzw.com/phones](http://support.vzw.com/phones) or call (877) 268-7589 to order a copy.

## Customer Information

**Your Wireless Device and Third Party Services**  
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

### Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult Verizon Wireless or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult Verizon Wireless or the phone retailer.